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PERCEPTION TOWARDS QUALITY OF WORK LIFE AMONG BANKING PROFESSIONALS IN BANGALORE CITY

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ABSTRACT

The present study was conducted with the aim to assess the perception towards the quality of work life among the banking professionals. The respondents for this study were banking professionals working in private sector banks in Bangalore city. Convenience sampling method were used to collect the responses from 210 banking professionals. Well-structured questionnaire contains the questions about the demographic details and statements about perception towards QWL. The factors include moral environment, job characteristics, wages and remuneration and work group factors. Each factor consists of three items. Hypotheses were framed based on the objectives. Independent sample t test and one way ANOVA were used to test the hypotheses. The study shows that there is no significant difference between gender, marital status and perception towards QWL factors.

KEYWORDS: Bangalore City, Banking Professionals, Private Banks, Quality of Work Life (QWL)

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